

August 7, 2009

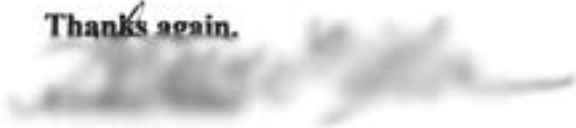
Larry Gravina  
Gravina Siding & Windows  
950 W. Evans  
Denver, Co 80223

Dear Larry:

On July 19 a hail storm came thru the Jefferson County areas of Arvada, Wheat Ridge, Lakewood and other areas. It was a devastating storm that not only destroyed gardens, bushes and trees but most north facing windows, roofing and siding.

The Bayshore windows that you installed for me in the fall of 2008 withstood all elements of the storm including large hail(I measured half-dollar size). Most of my neighbors suffered loss of many of their windows. I felt very fortunate to have no loss of windows. I just wanted you to know how much I appreciate the quality of Bayshore windows.

Thanks again.

A handwritten signature in dark ink, appearing to be "John", is written below the typed text "Thanks again.".